

MOBILE PET SITTING SERVICE AGREEMENT & LIABILITY WAIVER

This Agreement is entered into by and between **The Velvet Paws, LLC** (hereinafter referred to as "Company") and the undersigned client (hereinafter referred to as "Client").

1. Term of Agreement and Services

The Company agrees to provide mobile pet care, dog walking, or drop-in services as detailed in the Client's booking profile or service schedule. Services will be performed at the Client's home located at the address provided below.

2. Payment Terms

- **Rates:** Client agrees to pay the rates effective at the time services are booked.
- **Payment Schedule:** Payment is due **in full on the last day of service.**
- **Cancellation Policy:** **Cancellations made fewer than 24 hours before a scheduled visit will incur a fee of 50% of the service total or \$25, whichever is less.**

3. Home Access and Security

- **Key/Code Access:** Client will provide the Company with working keys, gate codes, or lockbox combinations to access the property.
- **Securing the Property:** The Company agrees to lock all entry doors upon leaving the premises. The Company is not responsible for home security breaches if other individuals (e.g., house cleaners, contractors, neighbors) have access to the home during the service period.
- **Securing Fences:** Client is responsible for ensuring that all fencing, gates, and enclosures are secure before departing. The Company is not liable for pets that escape or are injured due to defective fencing or structural issues.

4. Pet Health and Medical Emergencies

- **Vaccinations:** Client certifies that all pets are current on their **Florida-mandated Rabies vaccinations** and are free from contagious diseases or parasites. Proof of vaccination must be provided upon request.
- **Emergency Medical Care:** In the event of a pet health emergency, the Company will attempt to contact the Client immediately. If the Client cannot be reached, the Company is authorized to transport the pet to the Client's designated veterinarian, or the nearest 24-hour emergency veterinary clinic.
- **Veterinary Expenses:** Client explicitly agrees to pay all costs and expenses incurred for emergency veterinary treatment. Client releases the Company from any financial liability relating to these medical decisions.

5. Liability Waiver and Indemnification

- **In-Home Hazards:** The Company is not liable for any illness, injury, or death of a pet resulting from natural causes, pre-existing medical conditions, or accidental ingestion of items left accessible in the home by the Client.
- **Behavioral Issues:** Client must disclose if any pet has a history of aggression or biting. If a pet becomes aggressively unmanageable or poses a danger to the sitter, the Company reserves the right to shorten service duration or arrange alternative care at the Client's expense.
- **Third-Party Claims:** Client agrees to indemnify, defend, and hold harmless the Company and its members from any and all claims, damages, or liabilities arising out of injuries or property damage caused by the Client's pet(s) to the sitter or third parties while under the Company's care.

6. Term and Termination

This agreement remains valid and applicable to all future pet sitting and dog walking visits booked by the Client, unless explicitly amended or terminated in writing by either party.

CLIENT ACKNOWLEDGMENT & SIGNATURE

By signing below, I certify that I have read, understood, and agree to all the terms, conditions, and liability waivers outlined in this agreement.

Client Name (Printed): _____

Client Signature: _____ **Date:** _____

Primary Phone: _____ **Emergency Contact:** _____

Service Address: _____

Authorized Company Representative Signature: _____